



Same-Day, In-Home Medical Care

DispatchHealth is partnered with Eastern Connecticut Health Network to bring convenient and affordable same-day medical care to your home for urgent, but non-life-threatening health issues.

DispatchHealth is available 8 a.m. - 10 p.m., seven days a week including holidays.



DispatchHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Visit www.DispatchHealth.com/non-discrimination-statement to learn more.
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What We Treat:

Common Ailments

- COVID-19 symptoms
- Influenza
- Evaluation of weakness
- Falls among the elderly
- Anxiety
- Bronchitis

Neurological

- Vertigo (dizziness)
- Headache/Migraine

Dermatology

- Cellulitis
- Abscess
- Wound evaluation and care
- Lacerations

Ear, Nose and Throat

- Nosebleeds
- Foreign body removal (ear/nose)
- Facial trauma

Ophthalmology

- Corneal abrasion
- Periorbital cellulitis
- Foreign body removal
- Evaluation of red eye
- Conjunctivitis

Gastrointestinal

- Diarrhea / Nausea / Vomiting
- Dehydration
- Constipation / Fecal impaction

Musculoskeletal

- Strains or sprains
- Minor fractures
- Back Pain

Respiratory

- COPD exacerbation
- Asthma exacerbation
- Pneumonia
- Croup
- COVID-19 symptoms

Cardiology

- Palpitations
- CHF exacerbation

Genitourinary

- Urinary infections
- Kidney stones
- Foley catheter malfunction
- Urinary retention

Procedures Performed

- IV placement
- 12 lead EKG
- Administer IV fluids, medications and antibiotics
- Laceration repair (simple to complex): sutures or staples
- Incision & drainage of skin lesions
- Splint injured extremities
- Advanced blood laboratory testing on-site
- Rapid infectious disease testing (flu, strep, mono, COVID-19)
- Catheter insertion: Foley, Coude, suprapubic
- Nasal packing and cautery
- Bronchodilator administration
- IV medications: antibiotics, antiemetics, diuretics, and steroids

How It Works:

1

Request Care: DispatchHealth's services can be requested by calling 959-202-5652. No pre-registration required! DispatchHealth is an extension of your local ECHN medical care team who are available for convenient care when you can't leave your home or when your doctor's office is closed.

2

Explain Your Symptoms: When you call, you will be asked to provide a few details about your illness or injury and other information like your primary care provider's name.

3

A Medical Team You Can Trust: On average, our medical team arrives at your home within a few hours after calling. Each team includes a nurse practitioner, along with a medical technician. An on-call ER physician is always available by phone.

4

We'll Take Care of the Rest: DispatchHealth will call in any prescriptions you might need, update your doctor within 24 hours, and work directly with your insurance plan to process billing.



We've Got You Covered:

DispatchHealth is in-network with most insurance plans and typically costs the same as a traditional urgent care visit. The percentage of the total bill you're responsible for is determined by your insurance plan.

For non-life-threatening injuries and illnesses, call DispatchHealth at 959-202-5652.

Available seven days a week, including holidays from 8 a.m. - 10 p.m. Learn more at DispatchHealth.com.

